

City of Plummer
ID-1050021
Date: August 12, 2024

Subject: Customer survey to determine service line pipe materials

Dear Valued Customer,

Your public water system is committed to protecting your health when it comes to the harmful health effects lead pipes can have on you and your family. To reduce your risk of lead exposure, drinking water system providers are now required by law to determine the material of all service line pipes leading up to any residence, commercial business, or other property. Since those pipes run on private property, we are requesting your help in determining what material your outdoor pipes are made of by filling out our survey. The material inventory we are creating does not involve any indoor pipes, only the pipework outside the home or premises.

The drinking water pipes leading up to your home or business can be made of a variety of materials: copper, PVC plastic, galvanized metal, or lead. If your property's pipe is made from lead or galvanized metal that may have been exposed to lead, there is risk of lead corroding into your drinking water. Therefore, identifying the material of your pipes is vital in determining if you are exposed to lead in your drinking water. If your property does have lead pipes or galvanized pipes that were once exposed to lead, then it is recommended that they are replaced following regulatory guidance to reduce lead exposure in your drinking water.

Customer Survey

Please help us determine your service line material by completing the enclosed survey and required photo documentation. If you need help completing the survey, please email kelly@cityofplummer.org, call us at **(208)686-1641 extension 1**, or visit Cityofplummer.org to gain additional information.

Please return the completed survey with accompanying photos as soon as possible via email to kelly@cityofplummer.org or in person at **880 C street Plummer, Id 83851** during **Monday through Friday 9am to 5pm**.

Additional Information

Please see the attached Environmental Protection Agency (EPA) guide to reducing lead exposure.

Please visit the following websites:

Environmental Protection Agency: www.epa.gov/dwreginfo/lead-and-copper-rule

We appreciate your assistance in this process!